

Customer must notify Copperfit Industries / CFI Plumbing Products customer service of any order discrepancies within 7 business days of receipt.

Copperfit Industries / CFI Plumbing Products will accept cataloged and resalable products only. Any close out, discontinued, damaged or special-order products are non-returnable.

Customer must obtain an RGA number within 30 days of original purchase date and return products within 30 days thereafter. Any freight charges for returning products are the responsibility of the customer. A twenty percent (20%) restocking fee will apply after 60 days of original purchase date. A thirty-five (35%) restocking fee will apply after 90 days of original purchase date. After 180 days of original purchase date, Copperfit Industries / CFI Plumbing Products reserves the right to refuse return of any products.

Copperfit Industries / CFI Plumbing Products TX will refuse and return, at the customer's expense, any products returned without prior approval in writing or without a valid RGA number and the RGA number clearly displayed on the outside of the package(s).

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